

Resources

Jing FAQs: <http://www.jingproject.com/faq.asp>

Jing Blog "How Do I" Archives : http://blog.jingproject.com/how_do_i/

Troubleshooting

If a video will not open when you click on it in your History, you may need to teach your computer to open SWF files with a Web browser. Right-click (or control-click) the SWF file, then choose Open With > Choose Default Program.

If Jing will not record

Reinstall it. If necessary, go to the Control Panel, delete Jing and then reinstall it. Your history and all captures will be saved.

Beyond Jing: Screen Capture Software

Camtasia exports FLV, flash file format, which can be edited and can capture longer videos. There is a very old but free version: To get started, [grab your copy here](#), and [request a registration key](#) from Techsmith. This is only available for PC users.

If you want the current version, you are entitled to academic pricing:

Camtasia

Camtasia Studio 5.1 \$179.95 - Academic Superstore

Camtasia Studio 5.1 & Snagit 9 \$194.95 - Academic Superstore

- new feature automatically pans into the target area thus avoiding the need for scrolling by the viewer
- more than 5 minutes of recording